# 2.3 User Characteristics

Two type of users can interact with the system, user of mobile application and administrator, they have a different view of the system.

The mobile application user can be parent of missing children or user interested in charity and the user can use the system to be able to find the missing child by post child's data, search on missing child and report to see a missing child also user can post or report on lost item, this user will interact only with the mobile application.

the administrator will interact with both the mobile application and web portal, the administrator will manage the system and approve posts before submitting on the system

This will be explained in detail in the following sections.